



**MANUFACTURER'S LIMITED WARRANTY  
FIVE-YEAR COMPRESSOR WARRANTY\*  
ONE-YEAR PARTS AND LIMITED LABOR WARRANTY\***

**(\*shorter warranty periods apply to floor display models  
sold more than three years after date of manufacture)**

Scotsman warrants to the original purchaser-user that any Scotsman® brand consumer product of its manufacture will be free from defects in material and workmanship when shipped from the factory, and will perform adequately under normal use if properly installed and maintained in accordance with the Manual accompanying the product. This Warranty applies only in the United States, Canada and Puerto Rico.

This Warranty is effective for one year from the date of original installation if Scotsman's warranty registration form is completed and returned to the factory at the time of installation, or for 15 months from the date of shipment from the factory if the warranty registration form has not been completed and returned. This Warranty covers defects in the motor compressor for an additional four-year period. Labor charges are not covered during this additional four-year period.

The foregoing time periods do not apply to floor display products sold more than three years after their date of manufacture (referred to hereafter as "Three Year Old Floor Displays"). For Three Year Old Floor Displays, this Warranty is effective for six months from the date of original installation and only if Scotsman's warranty registration form is completed and returned to the factory at the time of installation. Warranty coverage for defects in the motor compressor in Three Year Old Floor Displays extends for an additional two-year period. Labor charges are not covered during this additional two-year period.

Scotsman's obligations are limited to repairing or replacing, at Scotsman's option, any component found to be defective in material or workmanship during the warranty period. Warranty replacement parts (including motor compressors) must be obtained from a Scotsman Consumer Products Distributor or from a service company that has been approved by either Scotsman or your local Scotsman Consumer Products Distributor to provide warranty parts. Charges for labor (except labor performed pursuant to the limited labor warranty), and freight charges for returned equipment or parts, are not covered.

During the one-year limited labor warranty period (six months for Three Year Old Floor Displays), Scotsman will provide labor reimbursement for the labor costs required to repair or replace any Scotsman component that fails due to a factory defect in material or workmanship. To qualify for labor reimbursement, labor must be performed during the labor warranty period by a Scotsman Distributor or a service company that has been approved by either Scotsman's Consumer Service Department or your local Scotsman Distributor. Reimbursement for labor charges will be made directly to the Scotsman Distributor by Scotsman and will be limited to the normal and customary labor rates then in effect for the servicing of major home appliances in the area in which the product is installed. The labor warranty covers straight time labor charges only, and does not cover charges for travel time or mileage or premium charges.

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This Warranty does not include parts or labor coverage for component failure or other damage resulting from:

- Electrical power or water supply failure to the product for any reason;
- Operation of the product beyond the specifications or under the adverse conditions stated in your Manual;
- Drain line malfunctions as stated in your Manual; or
- Failure to clean and maintain the product as described in your Manual.

No component or assembly that has been subject to accident, alteration or misuse, or that has not been installed or serviced in accordance with the Manual accompanying the product, or that is from a product from which the serial number has been altered or removed, will be covered by this Warranty.

To make a warranty claim, the original purchaser must provide purchase information (including the date of installation and model and serial numbers) to the dealer from whom the product was purchased, your local distributor of Scotsman Consumer Products or a service company that has been approved by your local Scotsman Distributor to handle warranty claims. (Check local telephone directories or contact Scotsman's Consumer Service Department for the nearest Scotsman Consumer Products Distributor.) The owner of the product will be responsible for the costs of repair until Scotsman's Consumer Service Department has confirmed that warranty coverage exists.

This warranty is in lieu of all other express warranties or guarantees of any kind. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO FIVE YEARS ON THE MOTOR COMPRESSOR (TWO YEARS IN THE CASE OF A THREE YEAR OLD FLOOR DISPLAY) AND ONE YEAR ON ALL OTHER COMPONENTS (SIX MONTHS IN THE CASE OF A THREE YEAR OLD FLOOR DISPLAY). IN NO EVENT WILL SCOTSMAN BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY DAMAGE TO ANY FOODS, BEVERAGES OR OTHER ITEMS PLACED IN THE PRODUCT. Some states do not allow limitations on how long an implied warranty will last or exclusions of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



## MANUFACTURER'S LIMITED 1 YEAR PARTS and LABOR WARRANTY Models CSWE1 and CSW45

Scotsman warrants to the original purchaser-user, that this commercial cube ice machine bearing the name Scotsman, will be free from defects in material and/or workmanship. Scotsman further warrants that this machine will perform adequately under normal use if properly installed and maintained in accordance with the Manual furnished with the product.

**Starting Time:** This product warranty begins with the date of original installation if the installation is reported to Scotsman on the warranty registration form furnished with the product. If no installation date is reported, the length of the warranty will be 15 months from the date of shipment from the factory.

**What is Covered:** Components are covered for parts and labor for one year after installation,

This warranty is applicable only in the United States, Canada, Puerto Rico, and Mexico. Excluded areas include: Africa, Asia, Australia, Europe, plus Central and South America.

**Scotsman's Obligation:** Limited strictly to replacing, or to repairing, upon return to the factory, transportation charges prepaid, any part or parts that shall be found to be defective in material and/or workmanship during the warranty period. All decisions regarding defects in material or workmanship or accident, alteration, misuse, or improper maintenance or installation shall be made by Scotsman's Service Department and shall be binding upon the parties. Labor reimbursement is provided according to the procedures below.

**Requirements:** Warranty service must be performed by a Scotsman Distributor or an authorized service agent approved by the Factory Service Department, or the local Scotsman Distributor.

**User Responsibility:** The product must be installed, cleaned and maintained as described in the Manual furnished with the product.

**Procedures:** Reimbursement for labor charges covered by this labor warranty will be made directly to the Scotsman Distributor and will be calculated by using the local established hourly service rate (not to exceed the labor rate in effect and published by the local Scotsman Distributor) and the hour allowance published in the Scotsman Labor Rate Book.

All claims for labor reimbursements must be made through the local Scotsman Distributor; approved replacement parts must be used. The defective part and service invoice must be returned to the local Scotsman Distributor within fifteen (15) days from the date of service to be eligible for labor reimbursement. Incidents of failure that do not require the replacement of a part must be explained in sufficient detail on the service invoice to identify the failure. All claims must include the ice machine Model Number, Serial Number, original date of installation and customer identification.

**Exclusions:** Labor reimbursements include straight time labor charges only, and shall not include charges for travel time, mileage, or other premium charges.

This warranty does not include parts or labor coverage for a component failure or other damage resulting from:

- Electrical power or water supply failure to the ice machine for any reason.
- Operating the product beyond the specifications set in the product's manual.
- Failure to clean and maintain as set forth in the product's manual.
- Installations not in accordance with the product's manual.

**This warranty is in lieu of all other warranties or guarantees of any kind, express or implied. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED AND DISCLAIMED.**

**IN NO EVENT SHALL SCOTSMAN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE, OR FOR ANY DAMAGES RESULTING IN WHOLE OR IN PART FROM MISUSE OR INADEQUATE MAINTENANCE OF THE PRODUCT OR ANY PART THEREOF.**

**No part or assembly which has been subject to accident, alteration or misuse, or which is not installed or serviced in accordance with the Service Manual furnished with the product, or which is from a machine on which the serial number has been altered or removed, shall be covered by this warranty.**

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17-2615-01 Rev. B



**MANUFACTURER'S LIMITED 1 YEAR PARTS and LABOR WARRANTY**  
**Models CSWE1 and CSW45**

Scotsman warrants to the original purchaser-user, that this commercial cube ice machine bearing the name Scotsman, will be free from defects in material and/or workmanship. Scotsman further warrants that this machine will perform adequately under normal use if properly installed and maintained in accordance with the Manual furnished with the product.

**Starting Time:** This product warranty begins with the date of original installation if the installation is reported to Scotsman on the warranty registration form furnished with the product. If no installation date is reported, the length of the warranty will be 15 months from the date of shipment from the factory.

**What is Covered:** Components are covered for parts and labor for one year after installation,

This warranty is applicable only in the United States, Canada, Puerto Rico, and Mexico. Excluded areas include: Africa, Asia, Australia, Europe, plus Central and South America.

**Scotsman's Obligation:** Limited strictly to replacing, or to repairing, upon return to the factory, transportation charges prepaid, any part or parts that shall be found to be defective in material and/or workmanship during the warranty period. All decisions regarding defects in material or workmanship or accident, alteration, misuse, or improper maintenance or installation shall be made by Scotsman's Service Department and shall be binding upon the parties. Labor reimbursement is provided according to the procedures below.

**Requirements:** Warranty service must be performed by a Scotsman Distributor or an authorized service agent approved by the Factory Service Department, or the local Scotsman Distributor.

**User Responsibility:** The product must be installed, cleaned and maintained as described in the Manual furnished with the product.

**Procedures:** Reimbursement for labor charges covered by this labor warranty will be made directly to the Scotsman Distributor and will be calculated by using the local established hourly service rate (not to exceed the labor rate in effect and published by the local Scotsman Distributor) and the hour allowance published in the Scotsman Labor Rate Book.

All claims for labor reimbursements must be made through the local Scotsman Distributor; approved replacement parts must be used. The defective part and service invoice must be returned to the local Scotsman Distributor within fifteen (15) days from the date of service to be eligible for labor reimbursement. Incidents of failure that do not require the replacement of a part must be explained in sufficient detail on the service invoice to identify the failure. All claims must include the ice machine Model Number, Serial Number, original date of installation and customer identification.

**Exclusions:** Labor reimbursements include straight time labor charges only, and shall not include charges for travel time, mileage, or other premium charges.

This warranty does not include parts or labor coverage for a component failure or other damage resulting from:

- Electrical power or water supply failure to the ice machine for any reason.
- Operating the product beyond the specifications set in the product's manual.
- Failure to clean and maintain as set forth in the product's manual.
- Installations not in accordance with the product's manual.

**This warranty is in lieu of all other warranties or guarantees of any kind, express or implied. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED AND DISCLAIMED.**

**IN NO EVENT SHALL SCOTSMAN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE, OR FOR ANY DAMAGES RESULTING IN WHOLE OR IN PART FROM MISUSE OR INADEQUATE MAINTENANCE OF THE PRODUCT OR ANY PART THEREOF.**

**No part or assembly which has been subject to accident, alteration or misuse, or which is not installed or serviced in accordance with the Service Manual furnished with the product, or which is from a machine on which the serial number has been altered or removed, shall be covered by this warranty.**

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17-2615-01 Rev. C



## MANUFACTURER'S LIMITED 2 YEARS PARTS and 1 YEAR LABOR WARRANTY

### Models: ID Counter Top Dispensers

Scotsman warrants to the original purchaser-user, that these commercial Counter Top Dispensers of its manufacture bearing the name Scotsman, will be free from defects in material and/or workmanship. Scotsman further warrants that these commercial counter top dispensers will perform adequately under normal use if properly installed and maintained in accordance with the Manual furnished with the product.

**Starting Time:** This product warranty begins with the date of original installation if the installation is reported to Scotsman on the warranty registration form furnished with the product. If no installation date is reported, the warranty will begin 1 month from the date of shipment from the factory.

**What is Covered:** Components are covered for parts for 2 years after installation and labor for 1 year after installation. This warranty is applicable only in the United States, Canada, the Caribbean, Mexico, Central America and South America. Excluded areas include: Africa, Asia, Australia, and Europe.

**Scotsman's Obligation:** Limited strictly to replacing, or to repairing, upon return to the factory, transportation charges prepaid, any part or parts that shall be found to be defective in material and/or workmanship during the warranty period. All decisions regarding defects in material or workmanship or accident, alteration, misuse, or improper maintenance or installation shall be made by Scotsman's Service Department and shall be binding upon the parties. Labor reimbursement is provided according to the procedures below.

**Requirements:** Warranty service must be performed by a Scotsman Distributor or an authorized service agent approved by the Factory Service Department, or the local Scotsman Distributor.

**User Responsibility:** The product must be installed, cleaned and maintained as described in the Manual furnished with the product.

**Procedures:** Reimbursement for labor charges covered by this labor warranty will be made directly to the Scotsman Distributor and will be calculated by using the local established hourly service rate (not to exceed the labor rate in effect and published by the local Scotsman Distributor) and the hour allowance published in the Scotsman Labor Rate Book.

All claims for labor reimbursements must be made through the local Scotsman Distributor; approved replacement parts must be used. The defective part and service invoice must be returned to the local Scotsman Distributor within fifteen (15) days from the date of service to be eligible for labor reimbursement. Incidents of failure that do not require the replacement of a part must be explained in sufficient detail on the service invoice to identify the failure. All claims must include the ice machine Model Number, Serial Number, original date of installation and customer identification.

**Exclusions:** Labor reimbursements include straight time labor charges only, and shall not include charges for travel time, mileage, or other premium charges.

This warranty does not include parts or labor coverage for a component failure or other damage resulting from:

- Electrical power or water supply failure to the dispenser for any reason.
- Operating the product beyond the specifications set in the product's manual.
- Failure to clean and maintain as set forth in the product's manual.
- Installations not in accordance with the product's manual.

**This warranty is in lieu of all other warranties or guarantees of any kind, express or implied. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED AND DISCLAIMED.**

**IN NO EVENT SHALL SCOTSMAN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE, OR FOR ANY DAMAGES RESULTING IN WHOLE OR IN PART FROM MISUSE OR INADEQUATE MAINTENANCE OF THE PRODUCT OR ANY PART THEREOF.**

**No part or assembly which has been subject to accident, alteration or misuse, or which is not installed or serviced in accordance with the Service Manual furnished with the product, or which is from a machine on which the serial number has been altered or removed, shall be covered by this warranty.**

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## **MANUFACTURER'S LIMITED 3 YEARS PARTS and 3 YEARS LABOR WARRANTY**

**Models: NME654, NME954, NME1254, NME1854, NME2504, FME804, FME1204, FME1504, FME2404, FME3004, and NSE654**

Scotsman warrants to the original purchaser-user, subject to the limitations and exclusions set forth in this Warranty, that the models of Scotsman® brand commercial ice machines identified above will be free from defects in material and/or workmanship and will perform adequately under normal use if properly installed and maintained in accordance with the Manual furnished with the product.

**Starting Time:** This Warranty begins with the date of original installation. The date of original installation shall be the date that the machine is actually installed for the first time if the installation is promptly reported to Scotsman on the warranty registration form furnished with the product. If the installation date is not timely reported to Scotsman on the warranty registration form, the date of original installation shall be deemed to be three months after the date of shipment from the factory.

**What is Covered?:** Component parts are covered for 3 years after original installation of the machine, except for the parts of the motor compressor which are covered for 5 years after original installation of the machine. Labor for repair or replacement of a defective component part is covered for 3 years after original installation of the machine.

This warranty is applicable only in the United States, Canada, the Caribbean, Mexico, Central America and South America. Excluded areas include: Africa, Asia, Australia, and Europe.

**Scotsman's Obligation:** Limited strictly to replacing or repairing, at Scotsman's option and upon return to the factory with transportation charges prepaid, any part or parts that are found to be defective in material and/or workmanship during the warranty period. All decisions regarding defects in material or workmanship or accident, alteration, misuse, or improper maintenance or installation shall be made by Scotsman's Service Department and shall be binding upon the parties. Labor reimbursement is provided according to the procedures below.

**Requirements:** Warranty service must be performed by a Scotsman distributor, or by an authorized service agent approved by the Factory Service Department or the local Scotsman distributor.

**User Responsibility:** The product must be installed, cleaned and maintained as described in the Manual furnished with the product.

**Procedures:** Reimbursement for labor charges covered by this Warranty will be made directly to the Scotsman Distributor, and will be calculated by using the local established hourly service rate (not to exceed the labor rate in effect and published by the local Scotsman Distributor) and the hour allowance published in the Scotsman Labor Rate Book.

All claims for labor reimbursement must be made through the local Scotsman Distributor. Only approved replacement parts may be used. The defective part and service invoice must be provided to the local Scotsman Distributor within fifteen (15) days from the date of service to be eligible for labor reimbursement. Incidents of failure that do not require the replacement of a part must be explained in sufficient detail on the service invoice to properly identify the failure. All claims must include the ice machine model number, serial number, date of original installation and customer identification.

**Exclusions:** Labor reimbursements include straight time labor charges only, and shall not include charges for travel time, mileage, or other premium charges. This Warranty does not include parts or labor coverage for a component failure or other damage resulting from:

- Electrical power or water supply failure to the ice machine for any reason.
- Operating the product beyond the specifications described in the product's manual.
- Failure to clean and maintain the product as set forth in the product's manual.
- Installations not in accordance with the product's manual.

**This Warranty is in lieu of all other warranties or guarantees of any kind, express or implied. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED AND DISCLAIMED. IN NO EVENT SHALL SCOTSMAN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE, OR FOR ANY DAMAGES RESULTING IN WHOLE OR IN PART FROM MISUSE OR INADEQUATE MAINTENANCE OF THE PRODUCT OR ANY PART THEREOF.**

No part or assembly which has been subject to accident, alteration or misuse, or which has not been installed or serviced in accordance with the Service Manual furnished with the product, or which is from a machine on which the serial number has been altered or removed, shall be covered by this Warranty.

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**MANUFACTURER'S LIMITED 3 YEARS PARTS and 3 YEARS LABOR WARRANTY**  
**Models: MAR1400RL and MAR2000RL**

Scotsman warrants to the original purchaser-user, subject to the limitations and exclusions set forth in this Warranty, that the models of Scotsman® brand industrial ice machines identified above will be free from defects in material and/or workmanship and will perform adequately under normal use if properly installed and maintained in accordance with the Manual furnished with the product.

**Starting Time:** This Warranty begins with the date of original installation. The date of original installation shall be the date that the machine is actually installed for the first time if the installation is promptly reported to Scotsman on the warranty registration form furnished with the product. If the installation date is not timely reported to Scotsman on the warranty registration form, the date of original installation shall be deemed to be three months after the date of shipment from the factory.

**What is Covered?** Component parts are covered for 3 years after original installation of the machine, except for the parts of the evaporator drum and refrigerant seal kit which are covered for 10 years after original installation of the machine. Labor for repair or replacement of a defective component part is covered for 3 years after original installation of the machine.

This Warranty applies only to products sold and installed in the United States, Canada, and Puerto Rico. Excluded areas include: Africa, Asia, Australia, Europe, and Central and South America.

**Scotsman's Obligation:** Limited strictly to replacing or repairing, at Scotsman's option and upon return to the factory with transportation charges prepaid, any part or parts that are found to be defective in material and/or workmanship during the warranty period. All decisions regarding defects in material or workmanship or accident, alteration, misuse, or improper maintenance or installation shall be made by Scotsman's Service Department and shall be binding upon the parties. Labor reimbursement is provided according to the procedures below.

**Requirements:** Warranty service must be performed by a Scotsman distributor, or by an authorized service agent approved by the Factory Service Department or the local Scotsman distributor.

**User Responsibility:** The product must be installed, cleaned and maintained as described in the Manual furnished with the product.

**Procedures:** Reimbursement for labor charges covered by this Warranty will be made directly to the Scotsman Distributor, and will be calculated by using the local established hourly service rate (not to exceed the labor rate in effect and published by the local Scotsman Distributor) and the hour allowance published in the Scotsman Labor Rate Book.

All claims for labor reimbursement must be made through the local Scotsman Distributor. Only approved replacement parts may be used. The defective part and service invoice must be provided to the local Scotsman Distributor within fifteen (15) days from the date of service to be eligible for labor reimbursement. Incidents of failure that do not require the replacement of a part must be explained in sufficient detail on the service invoice to properly identify the failure. All claims must include the ice machine model number, serial number, date of original installation and customer identification.

**Exclusions:** Labor reimbursements include straight time labor charges only, and shall not include charges for travel time, mileage, or other premium charges. This Warranty does not include parts or labor coverage for a component failure or other damage resulting from:

- Electrical power or water supply failure to the ice machine for any reason.
- Operating the product beyond the specifications described in the product's manual.
- Failure to clean and maintain the product as set forth in the product's manual.
- Installations not in accordance with the product's manual.

**This Warranty is in lieu of all other warranties or guarantees of any kind, express or implied. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED AND DISCLAIMED. IN NO EVENT SHALL SCOTSMAN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE, OR FOR ANY DAMAGES RESULTING IN WHOLE OR IN PART FROM MISUSE OR INADEQUATE MAINTENANCE OF THE PRODUCT OR ANY PART THEREOF.**

No part or assembly which has been subject to accident, alteration or misuse, or which has not been installed or serviced in accordance with the Service Manual furnished with the product, or which is from a machine on which the serial number has been altered or removed, shall be covered by this Warranty.

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**MANUFACTURER'S LIMITED 2 YEAR PARTS and LABOR WARRANTY**  
**Models: AFE, MDT, and MFE**

Scotsman warrants to the original purchaser-user, that these commercial ice machines of its manufacture bearing the name Scotsman, will be free from defects in material and/or workmanship. Scotsman further warrants that these commercial ice machines will perform adequately under normal use if properly installed and maintained in accordance with the Manual furnished with the product.

**Starting Time:** This product warranty begins with the date of original installation if the installation is reported to Scotsman on the warranty registration form furnished with the product. If no installation date is reported, the length of the warranty will be 27 months from the date of shipment from the factory.

**What is Covered:** Components are covered for parts and labor for 2 years after installation, Additionally the motor compressor is covered for parts for 5 years after installation.

This warranty is applicable only in the United States, Canada, the Caribbean, Mexico, Central America and South America. Excluded areas include: Africa, Asia, Australia, and Europe.

**Scotsman's Obligation:** Limited strictly to replacing, or to repairing, upon return to the factory, transportation charges prepaid, any part or parts that shall be found to be defective in material and/or workmanship during the warranty period. All decisions regarding defects in material or workmanship or accident, alteration, misuse, or improper maintenance or installation shall be made by Scotsman's Service Department and shall be binding upon the parties. Labor reimbursement is provided according to the procedures below.

**Requirements:** Warranty service must be performed by a Scotsman Distributor or an authorized service agent approved by the Factory Service Department, or the local Scotsman Distributor.

**User Responsibility:** The product must be installed, cleaned and maintained as described in the Manual furnished with the product.

**Procedures:** Reimbursement for labor charges covered by this labor warranty will be made directly to the Scotsman Distributor and will be calculated by using the local established hourly service rate (not to exceed the labor rate in effect and published by the local Scotsman Distributor) and the hour allowance published in the Scotsman Labor Rate Book.

All claims for labor reimbursements must be made through the local Scotsman Distributor; approved replacement parts must be used. The defective part and service invoice must be returned to the local Scotsman Distributor within fifteen (15) days from the date of service to be eligible for labor reimbursement. Incidents of failure that do not require the replacement of a part must be explained in sufficient detail on the service invoice to identify the failure. All claims must include the ice machine Model Number, Serial Number, original date of installation and customer identification.

**Exclusions:** Labor reimbursements include straight time labor charges only, and shall not include charges for travel time, mileage, or other premium charges.

This warranty does not include parts or labor coverage for a component failure or other damage resulting from:

- Electrical power or water supply failure to the ice machine for any reason.
- Operating the product beyond the specifications set in the product's manual.
- Failure to clean and maintain as set forth in the product's manual.
- Installations not in accordance with the product's manual.

**This warranty is in lieu of all other warranties or guarantees of any kind, express or implied. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED AND DISCLAIMED.**

**IN NO EVENT SHALL SCOTSMAN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE, OR FOR ANY DAMAGES RESULTING IN WHOLE OR IN PART FROM MISUSE OR INADEQUATE MAINTENANCE OF THE PRODUCT OR ANY PART THEREOF.**

No part or assembly which has been subject to accident, alteration or misuse, or which is not installed or serviced in accordance with the Service Manual furnished with the product, or which is from a machine on which the serial number has been altered or removed, shall be covered by this warranty.

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**MANUFACTURER'S LIMITED 3 YEAR PARTS and LABOR WARRANTY**  
**Models: BH Ice Storage Bins**

Scotsman warrants to the original purchaser-user, that these commercial ice storage bins of its manufacture bearing the name Scotsman, will be free from defects in material and/or workmanship. Scotsman further warrants that these bins will perform adequately under normal use if properly installed and maintained in accordance with the Manual furnished with the product or with the Scotsman Ice Machine used with the product.

**Starting Time:** This product warranty begins with the date of original installation if the installation is reported to Scotsman on the warranty registration form furnished with the product. If no installation date is reported, the length of the warranty will be 39 months from the date of shipment from the factory.

**What is Covered:** Components are covered for parts and labor for 3 years after installation.

This warranty is applicable only in the United States, Canada, the Caribbean, Mexico, Central America and South America. Excluded areas include: Africa, Asia, Australia, and Europe.

**Scotsman's Obligation:** Limited strictly to replacing, or to repairing, upon return to the factory, transportation charges prepaid, any part or parts that shall be found to be defective in material and/or workmanship during the warranty period. All decisions regarding defects in material or workmanship or accident, alteration, misuse, or improper maintenance or installation shall be made by Scotsman's Service Department and shall be binding upon the parties. Labor reimbursement is provided according to the procedures below.

**Requirements:** Warranty service must be performed by a Scotsman Distributor or an authorized service agent approved by the Factory Service Department, or the local Scotsman Distributor.

**User Responsibility:** The product must be installed, cleaned and maintained as described in the Service Manual furnished with the product or with the Scotsman Ice Machine used with the product.

**Procedures:** Reimbursement for labor charges covered by this labor warranty will be made directly to the Scotsman Distributor and will be calculated by using the local established hourly service rate (not to exceed the labor rate in effect and published by the local Scotsman Distributor) and the hour allowance published in the Scotsman Labor Rate Book.

All claims for labor reimbursements must be made through the local Scotsman Distributor; approved replacement parts must be used. The defective part and service invoice must be returned to the local Scotsman Distributor within fifteen (15) days from the date of service to be eligible for labor reimbursement. Incidents of failure that do not require the replacement of a part must be explained in sufficient detail on the service invoice to identify the failure. All claims must include the ice machine Model Number, Serial Number, original date of installation and customer identification.

**Exclusions:** Labor reimbursements include straight time labor charges only, and shall not include charges for travel time, mileage, or other premium charges.

This warranty does not include parts or labor coverage for a component failure or other damage resulting from:

- Operating the product beyond the specifications set in the ice machine's manual.
- Failure to clean and maintain as set forth in the ice machine's manual.
- Installations not in accordance with the manual shipped with the ice machine used on the bin.
- Outdoor installations. Ice storage bins are not designed for outdoor installations.

**This warranty is in lieu of all other warranties or guarantees of any kind, express or implied. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED AND DISCLAIMED.**

**IN NO EVENT SHALL SCOTSMAN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE, OR FOR ANY DAMAGES RESULTING IN WHOLE OR IN PART FROM MISUSE OR INADEQUATE MAINTENANCE OF THE PRODUCT OR ANY PART THEREOF.**

**No part or assembly which has been subject to accident, alteration or misuse, or which is not installed or serviced in accordance with the Service Manual furnished with the product, or which is from a machine on which the serial number has been altered or removed, shall be covered by this warranty**

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## **MANUFACTURER'S LIMITED 5 YEAR PARTS and LABOR WARRANTY**

### **Models: HTB and BH1366, BH1666, BH1100, BH1300, BH1600 Ice Storage Bins**

Scotsman warrants to the original purchaser-user, that these commercial ice storage bins of its manufacture bearing the name Scotsman, will be free from defects in material and/or workmanship. Scotsman further warrants that these bins will perform adequately under normal use if properly installed and maintained in accordance with the Service Manual furnished with the product or with the Scotsman Ice Machine used with the product.

**Starting Time:** This product warranty begins with the date of original installation if the installation is reported to Scotsman on the warranty registration form furnished with the product. If no installation date is reported, the length of the warranty will be 63 months from the date of shipment from the factory.

**What is Covered:** Components are covered for parts and labor for 5 years after installation.

This warranty is applicable only in the United States, Canada, the Caribbean, Mexico, Central America and South America. Excluded areas include: Africa, Asia, Australia, and Europe.

**Scotsman's Obligation:** Limited strictly to replacing, or to repairing, upon return to the factory, transportation charges prepaid, any part or parts that shall be found to be defective in material and/or workmanship during the warranty period. All decisions regarding defects in material or workmanship or accident, alteration, misuse, or improper maintenance or installation shall be made by Scotsman's Service Department and shall be binding upon the parties. Labor reimbursement is provided according to the procedures below.

**Requirements:** Warranty service must be performed by a Scotsman Distributor or an authorized service agent approved by the Factory Service Department, or the local Scotsman Distributor.

**User Responsibility:** The product must be installed, cleaned and maintained as described in the Service Manual furnished with the product or with the Scotsman Ice Machine used with the product.

**Procedures:** Reimbursement for labor charges covered by this labor warranty will be made directly to the Scotsman Distributor and will be calculated by using the local established hourly service rate (not to exceed the labor rate in effect and published by the local Scotsman Distributor) and the hour allowance published in the Scotsman Labor Rate Book.

All claims for labor reimbursements must be made through the local Scotsman Distributor; approved replacement parts must be used. The defective part and service invoice must be returned to the local Scotsman Distributor within fifteen (15) days from the date of service to be eligible for labor reimbursement. Incidents of failure that do not require the replacement of a part must be explained in sufficient detail on the service invoice to identify the failure. All claims must include the ice machine Model Number, Serial Number, original date of installation and customer identification.

**Exclusions:** Labor reimbursements include straight time labor charges only, and shall not include charges for travel time, mileage, or other premium charges.

This warranty does not include parts or labor coverage for a component failure or other damage resulting from:

- Operating the product beyond the specifications set in the ice machine's manual.
- Failure to clean and maintain as set forth in the ice machine's manual.
- Installations not in accordance with the manual shipped with the ice machine used on the bin.
- Outdoor installations. Ice storage bins are not designed for outdoor installations.

**This warranty is in lieu of all other warranties or guarantees of any kind, express or implied, except**

**Scotsman's Limited Lifetime Rust Free Parts Warranty. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED AND DISCLAIMED. IN NO EVENT SHALL SCOTSMAN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE, OR FOR ANY DAMAGES RESULTING IN WHOLE OR IN PART FROM MISUSE OR INADEQUATE MAINTENANCE OF THE PRODUCT OR ANY PART THEREOF.**

**No part or assembly which has been subject to accident, alteration or misuse, or which is not installed or serviced in accordance with the Service Manual furnished with the product, or which is from a machine on which the serial number has been altered or removed, shall be covered by this warranty.**

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**MANUFACTURER'S LIMITED LIFETIME RUST FREE PARTS WARRANTY**  
**(Applicable only to Cube Ice Machines Model No(s). CME256, CME306, CME456, CME506, CME656, CME686, CME806, CME810, CME1056, CME1356, CME1656, CME1856, CME2006, HD356 Ice Cube Dispenser, and HTB Ice Storage Bins)**

Scotsman warrants to the original purchaser-user, subject to the limitations and exclusions set forth below, that the components in the food zone of any of the Scotsman commercial cube ice machines identified above, the components within the dispensing bin of the Scotsman HD356, and the components of Scotsman HTB storage bins, will not rust for as long as the ice machine, dispensing bin, or storage bin is owned by the original purchaser-user and is in operation.

**What is Covered:** Components within the ice machine food zone, all components within the HD356's dispensing bin, and all components of the HTB bins, are covered against rust. For purposes of this Warranty, the food zone is defined as the freezing compartment in the ice machine, and rust is defined as iron oxide originated solely from food zone components and not from iron oxide in the incoming water. This warranty applies only to products sold and installed after October 31, 1997 in the United States, Canada, Puerto Rico, and Mexico.

**Scotsman's Obligation:** Limited strictly to shipping replacement parts for any covered component that has rusted, after the component has been returned, with any postage charges prepaid, to a Scotsman Distributor or an authorized Scotsman dealer, and Scotsman's Service Department has confirmed the presence of rust covered by this Warranty. All decisions regarding rust shall be made by Scotsman's Service Department and shall be binding upon the parties. No labor or service charges or allowances are covered by this Warranty. Warranty service must be performed by a Scotsman Distributor or an approved authorized service agent.

**User Responsibility:** The product must be installed, cleaned and maintained as described in the Service Manual which is furnished with the product. Only approved replacement parts may be used or installed in the ice machine, dispenser, or bin. Failure to adhere to the requirements of this paragraph may void warranty coverage.

**Procedures:** All claims for replacement parts must be made through, and all defective parts must be returned to, the local Scotsman Distributor or an authorized Scotsman dealer. The defective part invoice must be returned to the local Scotsman Distributor within 15 days after the date of service to be eligible for warranty coverage. All claims must include the model number, serial number, an original date of installation and customer identification.

**Exclusions:** This warranty does not cover labor, service, charges for travel time, mileage, or premium charges. This Warranty also does not include rust resulting from:

- operation of the product beyond the specifications set forth in the Service Manual;
- failure to clean and maintain the product as described in the Service Manual;
- installation of the product in a manner other than as set forth in the Service Manual;
- use or installation of replacement parts not approved by Scotsman; or
- the presence of rust in the incoming water.

**This Warranty is in lieu of all other warranties or guarantees of any kind, express or implied, except Scotsman's Limited 3 year Parts and Labor Warranty on Cube Ice Machines and Ice Cube Dispenser and Scotsman's Limited 5 Year Parts and Labor Warranty on HTB Ice Storage Bins. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED. IN NO EVENT SHALL SCOTSMAN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE, OR FOR ANY RUSTING RESULTING IN WHOLE OR IN PART FROM MISUSE, ALTERATION, IMPROPER INSTALLATION OR INADEQUATE MAINTENANCE OF THE PRODUCT OR ANY PART THEREOF.**

**No part or assembly which has been subject to accident, alteration or misuse, or which has not been installed or serviced in accordance with the Service Manual furnished with the product, or which is from a machine or bin on which the serial number has been altered or removed, shall be covered by this Warranty.**



**MANUFACTURER'S LIMITED 3 YEAR PARTS and LABOR WARRANTY**  
**Cube Ice Machines, including CME, CSE60, and SCE models; the HD Hotel Ice Dispensers;**  
**and the CP Compressor Packages**

Scotsman warrants to the original purchaser-user, that any commercial cube ice machine, compressor package, or the HD hotel ice dispenser of its manufacture bearing the name Scotsman, will be free from defects in material and/or workmanship. Scotsman further warrants that these machines will perform adequately under normal use if properly installed and maintained in accordance with the Manual furnished with the product.

**Starting Time:** This product warranty begins with the date of original installation if the installation is reported to Scotsman on the warranty registration form furnished with the product. If no installation date is reported, the length of the warranty will be 39 months from the date of shipment from the factory.

**What is Covered:** Components are covered for parts and labor for **3 years** after installation, Additionally:

- A CME, or SCE evaporator plate is covered for parts and labor for 5 years after installation.
- The motor compressor and condenser are covered for parts for 5 years after installation.

This warranty is applicable only in the United States, Canada, the Caribbean, Mexico, Central America and South America. Excluded areas include: Africa, Asia, Australia, and Europe.

**Scotsman's Obligation:** Limited strictly to replacing, or to repairing, upon return to the factory, transportation charges prepaid, any part or parts that shall be found to be defective in material and/or workmanship during the warranty period. All decisions regarding defects in material or workmanship or accident, alteration, misuse, or improper maintenance or installation shall be made by Scotsman's Service Department and shall be binding upon the parties. Labor reimbursement is provided according to the procedures below.

**Requirements:** Warranty service must be performed by a Scotsman Distributor or an authorized service agent approved by the Factory Service Department, or the local Scotsman Distributor.

**User Responsibility:** The product must be installed, cleaned and maintained as described in the Manual furnished with the product.

**Procedures:** Reimbursement for labor charges covered by this labor warranty will be made directly to the Scotsman Distributor and will be calculated by using the local established hourly service rate (not to exceed the labor rate in effect and published by the local Scotsman Distributor) and the hour allowance published in the Scotsman Labor Rate Book.

All claims for labor reimbursements must be made through the local Scotsman Distributor; approved replacement parts must be used. The defective part and service invoice must be returned to the local Scotsman Distributor within fifteen (15) days from the date of service to be eligible for labor reimbursement. Incidents of failure that do not require the replacement of a part must be explained in sufficient detail on the service invoice to identify the failure. All claims must include the ice machine Model Number, Serial Number, original date of installation and customer identification.

**Exclusions:** Labor reimbursements include straight time labor charges only, and shall not include charges for travel time, mileage, or other premium charges.

This warranty does not include parts or labor coverage for a component failure or other damage resulting from:

- Electrical power or water supply failure to the ice machine for any reason.
- Operating the product beyond the specifications set in the product's manual.
- Failure to clean and maintain as set forth in the product's manual.
- Installations not in accordance with the product's manual.

**This warranty is in lieu of all other warranties or guarantees of any kind, express or implied, except Scotsman's Limited Lifetime Rust Free Parts Warranty. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED AND DISCLAIMED.**

**IN NO EVENT SHALL SCOTSMAN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE, OR FOR ANY DAMAGES RESULTING IN WHOLE OR IN PART FROM MISUSE OR INADEQUATE MAINTENANCE OF THE PRODUCT OR ANY PART THEREOF.**

**No part or assembly which has been subject to accident, alteration or misuse, or which is not installed or serviced in accordance with the Service Manual furnished with the product, or which is from a machine on which the serial number has been altered or removed, shall be covered by this warranty.**

**SCOTSMAN**® is a registered trademark of Scotsman Group Inc., 775 Corporate Woods Parkway, Vernon Hills, IL 60061



## International Manufacturer's Limited Warranty

Scotsman warrants to the original purchaser-user that any commercial product of its manufacture bearing the trademark Scotsman will be free from defect in material and / or workmanship. Scotsman further warrants that the product will perform adequately under normal use if properly installed and serviced in accordance with the Manual furnished with the product.

This product warranty coverage is effective either for a period of two years from the date of original installation if such installation is reported on Scotsman's warranty registration form and such form is returned to the factory at the time of installation, or for a period of 27 months from the date of shipment from the factory if the warranty registration form has not been returned.

Scotsman's obligation is limited strictly to replacing without charge, or to repairing, upon return to the factory, transportation charges prepaid, any part or parts found to be defective in material and/or workmanship during the warranty period. Labor charges are not covered by this warranty. The serial and model numbers and the date of original installation of the product must be given. No part or assembly which has been subject to accident, alteration or misuse, or which is not installed or serviced in accordance with the Manual furnished with the product, or which is from a machine on which the serial number has been altered or removed, shall be covered by this warranty. All decisions regarding defects in material or workmanship or accident, alteration, misuse or improper maintenance shall be made by Scotsman's Service Department and shall be final and binding upon the parties.

This warranty does not cover component part failure or other damage resulting from:

- Electrical power or water supply failure to the product for any reason.
- Operating the product beyond the specifications set forth in the Manual.
- Failure to clean and maintain the product as described in the Manual.
- Installation of the product in any manner not in accordance with the Manual.

The internal laws (as opposed to the conflicts of law provisions) of the State of Illinois, United States of America, will govern the interpretation of, and any disputes arising under or relating to, this warranty.

This warranty is in lieu of all other warranties or guarantees of any kind, express or implied. **ANY IMPLIED WARRANTIES OR GUARANTEES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND ANY OTHER TYPE, ARE HEREBY DISCLAIMED AND EXCLUDED. IN NO EVENT SHALL SCOTSMAN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE.**

## GARANTIA LIMITADA DE TRES AÑOS EN PIEZAS y MANO DE OBRA OTORGADA POR EL FABRICANTE

### Máquinas de hacer cubos de hielo, cubre los modelos CME, CSE60 y SCE, más los despachadores de cubos de hielo HD30 y HD22

Scotsman garantiza al usuario-comprador original del producto que todas sus máquinas comerciales de hacer cubos de hielo o despachadores de cubos de hielo modelos HD30 ó HD22, marca Scotsman, no tendrán ningún defecto en material ni mano de obra. Scotsman garantiza además el correcto funcionamiento de estas máquinas en condiciones de uso normal, siempre que el producto se instale adecuadamente y se le dé mantenimiento de acuerdo con el Manual suministrado con el mismo.

**Término:** La garantía de este producto entrará en vigor a partir de la fecha de la instalación original, siempre que se informe a Scotsman de la instalación mediante el envío de la forma de registro de garantía proporcionada con el producto. Si no se informa de la fecha de instalación, la vigencia de la garantía será de 39 meses a partir de la fecha de salida del producto de la fábrica.

**Conceptos cubiertos:** La cobertura de los componentes en cuanto a piezas y mano de obra es de tres (3) años a partir de la fecha de instalación.

#### Cláusula adicional:

- La cobertura para las piezas y mano de obra de la placa del evaporador CME y SCE es de cinco (5) años a partir de la fecha de instalación.
- La cobertura para las piezas del compresor del motor y del condensador es de cinco (5) años a partir de la fecha de instalación.

Esta garantía es válida sólo en los Estados Unidos, Canadá, México, El Caribe, Centro América y Sur América. Se excluyen las siguientes zonas geográficas: África, Asia, Australia y Europa.

**Obligación asumida por Scotsman:** Se limita estrictamente a cubrir el reemplazo o reparación de cualesquier piezas que presenten algún defecto en material o fabricación durante el período que ampara la garantía, siempre que se devuelvan a la fábrica con los gastos de envío pagados. El Departamento de Servicio de Scotsman determinará si existen defectos en material o mano de obra o si el desperfecto se originó a causa de algún accidente, alteración, o uso indebido o bien, si el mantenimiento o instalación no fueron los adecuados, y la decisión será obligatoria para las partes. El reembolso por mano de obra se otorga de acuerdo con los procedimientos descritos a continuación.

**Condiciones:** El servicio durante el período de garantía debe ser llevado a cabo por un distribuidor de Scotsman o un agente de servicio autorizado por el Departamento de Servicio de Fábrica o por el distribuidor local de Scotsman.

**Responsabilidad del usuario:** El producto deberá instalarse, limpiarse y recibir mantenimiento de acuerdo con el Manual suministrado con el mismo.

**Procedimientos:** El reembolso de gastos de mano de obra cubiertos por esta garantía de mano de obra será entregado directamente al distribuidor de Scotsman, y su monto se calculará utilizando la tarifa local de servicio por hora (no deberá exceder la tarifa de mano de obra vigente publicada por el distribuidor local de Scotsman) y la carga horaria publicada en el Libro de Tarifas de Mano de Obra de Scotsman.

Toda reclamación por reembolso de gastos de mano de obra debe tramitarse por medio del distribuidor local de Scotsman; se deberán usar refacciones aprobadas. La pieza defectuosa y la factura de servicio deberán entregarse al distribuidor local de Scotsman en un plazo de quince (15) días a partir de la fecha de servicio a fin de reunir las condiciones necesarias para el reembolso de gastos de mano de obra. Las averías que no precisan el reemplazo de pieza alguna deberán explicarse en detalle en la factura de servicio para identificar el desperfecto. Todas las reclamaciones deberán incluir el número de modelo de la máquina de hacer hielo, el número de serie, la fecha original de instalación y los datos del cliente.

**Limitaciones:** Los reembolsos de gastos de mano de obra incluirán sólo los cargos por horas ordinarias de mano de obra y no deberán incluir gastos por tiempo de recorrido, kilometraje ni otros gastos de prima.

Esta garantía no cubre las piezas ni mano de obra en caso de falla de alguna pieza u otro daño que resulte de los siguientes casos:

- Por interrupción del suministro de agua o de energía eléctrica a la máquina de hacer hielo, sea cual fuere la razón.
- Por operación del producto en condiciones distintas a las especificadas en el manual del producto.
- Por falta de limpieza o mantenimiento de acuerdo con lo especificado en el manual del producto.
- Por instalación no autorizada en el manual del producto.

**Esta garantía deja sin efecto todas las demás garantías de cualquier otro tipo, expresas o implícitas, excepto la Garantía Limitada de por Vida de Piezas Inoxidable de Scotsman. CUALESQUIER GARANTIAS IMPLICITAS DE QUE EL PRODUCTO SE ENCUENTRA EN CONDICIONES APROPIADAS DE VENTA O QUE SE ADECUA A LOS FINES ESPECIFICOS PARA LOS QUE FUE ADQUIRIDO, SE EXCLUYEN Y DESCONOCEN.**

**POR NINGUN MOTIVO SCOTSMAN SERA RESPONSABLE DE DAÑOS INCIDENTALES O CONSIGUIENTES DE CUALQUIER TIPO O NATURALEZA, O DE CUALQUIER DAÑO QUE RESULTE EN SU TOTALIDAD O EN PARTE POR EL USO INDEBIDO O MANTENIMIENTO INADECUADO DEL PRODUCTO O DE CUALESQUIERA DE LAS PIEZAS.**

**Esta garantía no cubrirá ninguna pieza ni montaje que haya sufrido accidente, alteración o uso inapropiado o que no haya sido instalado o mantenido de acuerdo con el Manual de Servicio suministrado con el producto, o que pertenezca a una máquina cuyo número de serie haya sido alterado o borrado.**

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